



**Heathcote**  
Community Centre



**Heathcote**  
Parish Church

## **Heathcote Community Centre Closed Circuit Television Policy**

### **1. Purpose of This Policy and Procedure**

Closed circuit television (CCTV) is installed around the building comprising Heathcote Community Centre and Heathcote Parish Church (hereinafter referred to as “the Centre”). This document details the policy and procedures used to control the management, operation, use and confidentiality of the CCTV system.

The purposes of the CCTV system are:

- To maintain the security of the premises
- To deter and prevent crime and antisocial behaviour
- To monitor access to the Centre
- To provide a safe and secure environment for staff, hirers, volunteers, and visitors
- To assist law enforcement agencies to carry out their lawful duties

### **2. Application**

This policy applies to Heathcote Parish Church Parochial Church Council Trustees (hereinafter referred to as “the Trustees”), staff, hirers, users, volunteers, visitors, and the general public who have access to:

- Activities held on the Centre’s site
- Parking for any of the Centre’s activities
- Any outside area of the site covered by the cameras of the CCTV

### **3. Policy Statement**

The Trustees will ensure the CCTV system is used in accordance with this policy, in order to carry out its day-to-day operations; to meet its objectives and to comply with legal obligations. The system is used for the prevention and detection of crime; safeguarding volunteers and visitors and ensuring compliance with health and safety.

### **4. Principles**

Surveillance camera systems are deployed extensively within England and Wales. Where used appropriately, these systems are valuable tools which contribute to public safety and security and in protecting both people and property.

The government is fully supportive of the use of overt surveillance cameras in a public place whenever that use is:

- In pursuit of a legitimate aim
- Necessary to meet a pressing need
- Proportionate
- Effective
- Compliant with any relevant legal obligations

## **5. Responsibility**

The Trustees have the responsibility for the control of images and decisions on how the CCTV system is used. The day-to-day operational responsibility rests with the Centre Manager.

## **6. Operation and Procedures**

### **6.1. Servicing**

The CCTV system is serviced annually and maintained, as necessary, by an appropriate security system contractor.

### **6.2. Image storage and disclosure**

Recorded images will be stored in a way that ensures the security and integrity of the image and allows specific times and dates to be identified.

Normally, images will not be retained for longer than 4 weeks. In some cases, images may need to be retained longer, for example:

- An incident has been identified and an access request has been made
- Time is required to enable the police to collect relevant images
- The police are investigating a crime and ask for images to be preserved to afford them the opportunity to view the information as part of an active crime investigation

Disclosure of information will be controlled and shall be consistent with the purposes for which the system is established. Once information is disclosed to the police or any other law enforcement body, they will become the data controller for the copy they hold.

### **6.3. Subject Access Requests**

Requests for access should be made by email ([heathcotecentre@gmail.com](mailto:heathcotecentre@gmail.com)) or, in writing, to The Centre Manager, Heathcote Community Centre, Cressida Close, Heathcote, Warwick, CV34 6DZ. Requests should provide enough detail for the images on the system to be readily accessed, these are to include:

- Date
- Time
- Location

A request may be made by an individual member of the public for access to view only their own recorded image and requests must be made before the erasure period expires. All requests for access are recorded. If disclosure is denied, the reason is documented, and the individual will be informed within at least one month of the reason, and their right to complain to a statutory authority. A fee may be charged for an access request, depending on the circumstances.

## **7. Definitions Used in This Policy**

Antisocial behaviour (ASB) covers a wide range of unacceptable activity that causes harm to an individual, to their community, or to their environment. Some examples of ASB include vandalism, graffiti, street drinking, drug taking, littering, or the dumping of rubbish.

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